Claris

FileMaker Cloud Comparison

FILEMAKER CLOUD FOR AWS – FILEMAKER CLOUD

Category	FileMaker Cloud for AWS	FileMaker Cloud
Hosting	Amazon Web Services (AWS) hosts your custom apps for you in the cloud.	Claris hosts your custom apps in the cloud leveraging AWS Cloud.
Deployment	No server software or hardware needed. Deployment occurs in 20 minutes or less.	No server software or hardware needed. Deploy custom apps in just a few minutes.
Licensing	Requires an hourly or annual FileMaker software license, plus an AWS subscription that includes services such as EC2 (computing), EBS (storage), data transfer, and email messages. Cost for services varies by month. Purchase in US currency only.	One subscription fee of $39 USD per month (billed annually) includes software and service costs and one year of 24/7 support in English with a dedicated customer success agent. Sold directly through Claris, so there is one consolidated bill and one point of contact for sales and one for support. Purchase in local currency.
Hardware costs	No up-front hardware costs. Leverages Amazon Web Services (AWS).	No up-front hardware costs. Leverages enterprise-class hardware from AWS.
IT impact	Requires some IT knowledge to understand AWS terminology and onboarding process.	Minimal impact to existing technical staff.
Admin Console (languages supported)	1 language: Worldwide English	6 languages: Worldwide English, French, Italian, German, Japanese, and Spanish
Centralized management	None	Manage all team accounts, groups, and subscriptions in one location with FileMaker Customer Console.
Maintenance	Monitor live status and get automatic notifications for OS updates and software patches.	Operational and minor software updates are applied automatically with auto-maintenance.
Backups	Backups are created and preserved automatically when auto-maintenance is enabled.	Data is backed up automatically every 20 minutes. Greater flexibility in restoring backups.
Scalability	Can quickly scale up for fast-paced growth. Can scale down immediately with hourly subscription, and at time of renewal with annual subscription.	Can quickly scale up for fast-paced growth. Can scale down at time of subscription renewal.

Capacities	Tested to support up to: 250 FileMaker Pro Advanced clients. 100 FileMaker Go, FileMaker WebDirect, or FileMaker Data API clients.	Tested to support up to: 250 FileMaker Pro Advanced clients. 100 FileMaker Go, FileMaker WebDirect, or FileMaker Data API clients.
Security	Supports SSL/TLS level encryption. Automatic encryption of all traffic on AWS networks.	Supports AES 256-bit encryption, SSL/TLS encryption, automatic file encryption, and support for optional multi-factor authentication.
Certificates	Comes with 90-day trial SSL certificate. After the trial, renew the certificate or install your own SSL certificate.	SSL certificate is built in and included with subscription cost.
Authentication	Supports custom app authentication via FileMaker user accounts and OAuth 2.0 identity providers.	Use FileMaker ID, a new single-on system, to authenticate users. Supports optional multi-factor authentication.
REST APIs	Includes FileMaker Data API and FileMaker Admin API. Data API includes connector for Tableau Desktop.	Includes FileMaker Data API and FileMaker Admin API. Data API includes connector for Tableau Desktop and Tableau Server.
OData	Not supported	Supported through FileMaker Data API.
ODBC/JDBC	Supported. Drivers are provided.	Only ODBC import is supported
External SQL Data Sources	Supported, except for ESS Adapter.	Supported, except for ESS Adapter.
Automation	Limited ability to schedule scripts using FileMaker Data API.	Limited ability to schedule scripts using FileMaker Data API.
Storage	Includes 40 GB per instance/per year of combined storage for the operating system and data. Additional storage available for purchase.	Storage for operating system is separately allocated and is included with subscription. Data storage is 30 GB per year for 5-user deployment. Each additional user is allocated 6 GB per year. Additional data storage is available for purchase.
Plug-ins	Supported. Check with your provider for availability of specific plug-ins.	Not supported
Custom Web Publishing with PHP and XML	Not supported	Not supported