

COASTAL 



FileMaker Pro Case Study

Coastal Jazz

Company Profile

Coastal Jazz is a non-profit charitable arts organization that promotes live music and education in Vancouver, British Columbia. One of the primary activities is producing the annual Vancouver International Jazz Festival.

The events encompass a wide spectrum of jazz, blues, world, creative, and improvised music.





The Challenge

To better manage the flow of information and servicing the bands and vendors, Coastal Jazz required a stable, secure and robust database system. This also required hosting all the data on the Neo Code server so that it can be securely accessed at any time.

The previous setup did not guarantee human error with internal and external stakeholders having access, plus adding new contracts and vendors to keep all the data in one place.

The Solution

The custom Filemaker server is the backbone of all their operations, used as an ERP for booking & scheduling artists, venues, technicians, and equipment, as well as a database for contracts & payments. During the Jazz festival season, the user count can be up to 150 persons using the database at the same time.

With the limited in-house ability to manage servers and the need for redundancy, Neo Code has been a reliable remote host for keeping the FileMaker system up and running in a consistent manner.

The FileMaker Pro ERP database system fulfills all of the processes needed between departments. From contracts to recording band needs, all can be completed in one press of a button, including adding the time of flights and performances.

Coastal Jazz has seen the benefit of having a remote server and backup as absolutely necessary for their day-to-day processes. Especially when adding new contracts and vendors, it is vital to keep all the data in one place.

The next opportunity for Coastal Jazz and Neo Code includes ongoing support services to make sure FileMaker Pro is always up and running, as well as upgrading the system for specific planning workflows of the annual jazz festival and concerts.



Our custom Filemaker server has been the backbone of our operations since the early 2000s - we use it as an ERP for booking & scheduling artists, venues, technicians, and equipment, as well as a database for contracts & payments.

- Zac Baccardax

Neo Code is a full-service custom software provider with FileMaker developer experts that focus on creating robust, reliable, powerful solutions that are right for your needs. Neo Code is one of only 5 Claris Platinum Partners in Canada, and the creators of fmLifeBoat - a database rescue service. Contact us for FileMaker development and rescue.

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