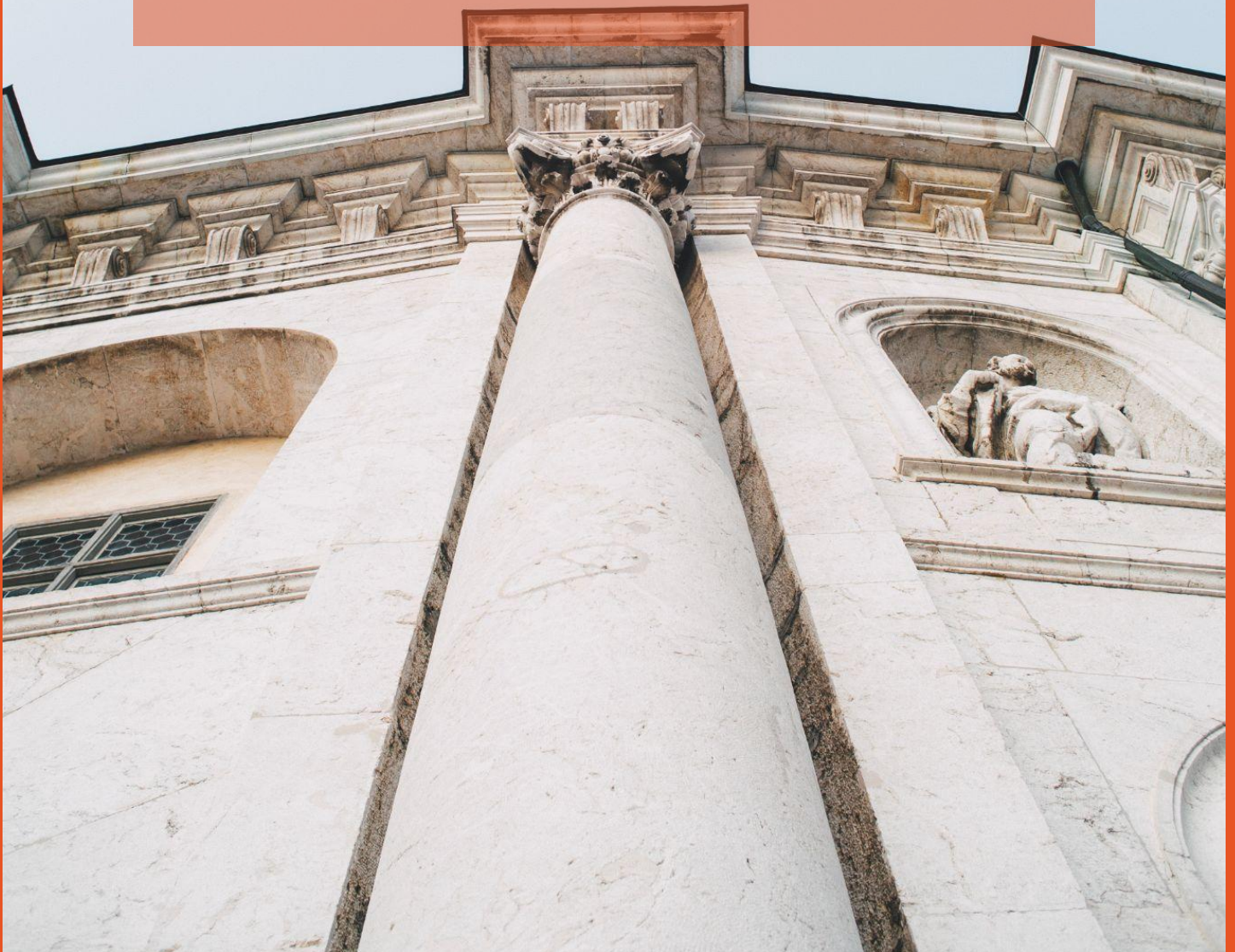


Case Study

FileMaker Pro & Meducation Services





COMPANY PROFILE

Meducation Services has been representing injured workers in matters relating to Workplace Safety & Insurance Board Claims and Appeals (WSIB and WSIAT) cases since 1994. Working on behalf of the injured worker to ensure that all matters pertaining to their claim(s) are pursued on the client's behalf.

At Meducation Services they take all steps to ensure that workers are not unjustly denied benefits and strive to ensure a maximum outcome for their claims.

BUSINESS APPROACH

The Problem

To better service clients and keep track of their cases, Meducation Services required a stable, secure and robust database system. This also required hosting all the data on a server so that it can be securely accessed remotely.

The current setup did not allow the data to be shared between the team and quickly update the case information to serve clients better.

The Solution

With these challenges in mind, Meducation Services started implementing the FileMaker Pro custom database platform to better manage their customer case data and share up-to-date information with all the team which will help manage their time better and improve company efficiency.

This new system also eliminated the creation of duplicates with specific system warnings in place.

Meducation Services chose FileMaker Pro for its ease of use, conveniently displaying specific case information in a fully custom-branded database platform.

HOW FILEMAKER PRO & NEO CODE SOLVED THE PROBLEM

"Contact Joshua at NeoCode as he is knowledgeable and accommodating in determining what is best for your custom system needs. Everyone on the team was also very professional."

- Paul Sacco, Paralegal at Meducation Services



Smart Database Solutions

Meducation Services found the right solution for the changes they envisioned with FileMaker Pro. Their case database display has been transformed into a user-friendly layout, easy to upload data all in one central place.

With FileMaker Pro, Meducation Services can now easily review all their cases quickly and easily to provide accurate information to customers and make better case management decisions.

This new approach has given the whole team complete control over their communication, never missing meetings and accurate sharing of information.

"For over 20 years, we have worked very closely with each client to help them automate their system in a smart way for long-term success. The custom database for Meducation Services helped them get the most out of the FileMaker Pro platform."

- Josh Paul, Business Analyst at Neo Code

Neo Code is a full-service custom software provider with FileMaker developer experts that focus on creating robust, reliable, powerful solutions that are right for your needs. Neo Code is one of only 5 Claris Platinum Partners in Canada, and the creators of fmLifeBoat - a database rescue service. Contact us for FileMaker development and rescue.

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NEO CODE

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